



## Swim Bubble Cancellation Policy

Swim bubbles at Beechwood Community Centre are usually purchased online and paid for at the time of booking.

Where the purchaser is unable to attend for their swim bubble and they wish to claim a refund they should notify the centre as soon as possible.

Refunds will be only be given in the following circumstances:

- Where the bubble has been able to be sold again we will refund the original purchaser
- Where the centre is unable to honour the bubble

Any other refund will be at the discretion of the centre management.

Refunds will be given via the original payment method (unless otherwise agreed). This may involve some delay as paypal payments, bank payments and card payments will need to clear before the refund can be issued.